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**Digital society**  
**Higher level**  
**Paper 3 – source booklet**

19 May 2026

**Zone A** morning | **Zone B** morning | **Zone C** morning

1 hour 15 minutes

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**Instructions to students**

- Do not open this booklet until instructed to do so.
- This booklet contains the sources required for digital society higher level paper 3.

**Source A** Information about Medi-Info

Medi-Info is a company based in Canada that provides information services to health care providers such as doctors and hospitals.

- Each of the 600 employees is provided with a laptop computer (laptop) with an expected lifetime of three years.
- At the end of the three-year period, employees return the laptop to the IT department and are issued with a new one.
- As staff are hired at different times, approximately 33 % of the laptops are replaced each year.
- Each employee has sensitive health information, stored locally on their laptop, about people who use the health care providers.

**Source B(a)** Recycling company advertisement



**Leave the recycling of your digital devices to the professionals at Prairie Recycling.**

We:

- collect and destroy digital devices
- ensure any stored information is inaccessible
- provide secure transport vehicles, complete with GPS tracking, to transport the digital devices from your offices to the recycling facility
- are R2 and RIOS™ certified
- issue a certificate of destruction after completion of service
- extract materials such as gold, rare-earth metals, and glass to be used again
- ensure the environmentally friendly disposal of any remaining unrecyclable e-waste.

**Source B(b)** Reuse company advertisement



**Give your old digital device a second life at Hudson Social Enterprises.**

We:

-  refurbish old digital devices
-  donate them or sell them at a reduced price to those who are digitally excluded
-  reinvest any profits into our digital inclusion strategies and programmes for young people.

We prefer you to use the drop-off facility at our office. However, if you have a large number of digital devices, we can collect them.

**Source C**

Interview with Matthieu Abrioux (Finance and Resources Manager at Medi-Info)



**We should sell our old digital devices to a recycler. It is cost-effective and efficient because:**

- selling our old digital devices to a recycler will help to reduce their overall cost to the company
- the reuse options available to us require some involvement of our IT department staff to get the digital devices ready considering the sensitive information stored on them
- the reuse companies prefer that the old digital devices be delivered to their office by us to save them costs.

**Source D**

Interview with Camille Bouchard (Community Contact Manager at Medi-Info)



**We should donate our old digital devices to be reused because:**

- there are benefits to being seen as a leader in the socially responsible disposal of old digital devices
  - the additional costs are insignificant compared to the profits the company makes
  - doing the right thing is important even if there are some costs
  - we can build a relationship with the companies in line with our other corporate social responsibility activities.
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**References:**

**Source B(a)** SteveAllenPhoto, 2024. *Electrical Waste - Old Technology for Recycling - stock photo*. [image online] Available at: <https://www.gettyimages.co.uk/detail/photo/electrical-waste-old-technology-for-recycling-royalty-free-image/2147725500> [Accessed 10 March 2025]. Source adapted.

**Source B(b)** simonkr, 2023. *Repairman repairing laptop keyboard - stock photo*. [image online] Available at: <https://www.gettyimages.co.uk/detail/photo/repairman-repairing-laptop-keyboard-royalty-free-image/1650609178> [Accessed 10 March 2025]. Source adapted.